Important Rate Plan Information of T-mobile

Limited time offer; subject to change. During congestion, heavy data users (>50GB/mo. for most plans) and customers choosing lower-prioritized plans may notice lower speeds than other customers; see plan for details. Unlimited high-speed data in U.S. only while on our network. Video typically streams on smartphone/tablet at DVD quality (480p) at up to 1.5Mbps unless you add Plus Max to deliver video streams at speeds that provide up to UHD video capability (max 1080p4K); some content providers may not stream their services in UHD. May affect speed of video downloads; does not apply to video uploads.

General Terms: Credit approval, deposit, \$10 SIM card, and, in stores & on customer service calls, \$20 assisted or upgrade support charge may be required. Monthly Regulatory Programs (RPF) & Telco Recovery Fee (TRF) totaling \$3.49 per voice line (\$0.50 for RPF & \$2.99 for TRF) and \$1.40 per data only line (\$0.12 for RPF & \$1.28 for TRF) applies; taxes/fees approx. 4-38% of bill. Capable device required for some features. Not combinable with certain offers. Switching plans may cause you to lose current plan/feature benefits; ask a rep for details. At participating locations.

Roaming: U.S. roaming and on-network data allotments differ: includes 200MB roaming. High-speed data is US only; in Canada/Mexico, unlimited at up to 128kbps; additional purchase required for data elsewhere. Calls from Simple Global countries, including over Wi-Fi, are \$.25/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Usage may be taxed in some countries. Service may be terminated or restricted for excessive roaming. **Not for extended international use; you must reside in the U.S. and primary usage must occur on our U.S. network.** Device must register on our U.S. network before international use.

Unlimited talk & text features for direct communications between 2 people; others (e.g., conference & chat lines, etc.) may cost extra. Unlimited plans not available for hotspots and some other data-first devices. Individual plan may not be combinable with some offers, discounts, or features (e.g. Netflix On Us, Insider); see plan or rep for details. Existing customers who switch plans may lose certain benefits. Capable device required for some features.

Simple Choice & Mobile Internet Rate Plans: Sufficient balance required to use services. Additional charges apply for international use. Add'I usage taxed in some countries. Full speeds available up to monthly allotment, including tethering; then slowed to up to 2G speeds for rest of service period. Certain uses, e.g., some speed test apps, may not count against high-speed data allotment or have speeds reduced after allotment reached. Data only; does not include voice, messaging or Wi-Fi services. Usage applied first to on demand passes, next to free data, then monthly Mobile Internet allotment.

International Data Pass: Service available for time period and/or usage amount provided by Pass. For time period, a day is 12:00 a.m. to 11:59 p.m., Pacific time. Usage rounded up to the nearest MB each session. Only one Pass may be active at a time. Account suspended after 365 days of inactivity. Domestic use only for on-demand passes; U.S./Canada/Mexico use only for monthly recurring passes. No U.S. roaming. **Not for extended international use; you must reside in the U.S. and primary usage must occur on our U.S. network.** Service may be terminated or restricted for excessive roaming. No cash redemption value. Non-refundable. Not responsible if lost or stolen. If you transfer your number to another carrier, account will be deactivated, and no service will be available. Devices sold for use on T-Mobile prepaid service are to be activated on that service, not transferred for resale, modification, or export.

Essentials: Not combinable with certain offers. Switching plans may cause you to lose current plan/feature benefits; ask a rep for details. Max 6 lines. Some messages, including those over 1MB, use data and may be unavailable internationally. In Canada/Mexico, unlimited at up to 128 Kbps; additional purchase required for data elsewhere. **Video streams** at up to 1.5Mbps. Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. **Tethering** at max 3G speeds. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. Smartphone/tablet usage is prioritized over Mobile Hotspot (tethering) usage, which may result in higher speeds for data used on smartphones and tablets. **AutoPay Pricing** for lines 1-6. Without AutoPay, \$5 more/line/mo. May not be reflected on 1st bill.

Magenta General Terms: Sales tax and regulatory fees included in monthly service price; see rep for details. Video streams at up to 1.5Mbps. Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. Netflix: Offer subject to change. Receive Netflix Basic (1-screen, up to a \$9.99/mo. value) while you maintain 2+ gual'g Magenta lines in good standing. Value may be applied to different Netflix streaming plans. Not redeemable or refundable for cash. Cancel Netflix anytime. Netflix Terms of Use apply: www.netflix.com/termsofuse. 1 offer per T-Mobile account; may take 1-2 bill cycles. See T-Mobile.com/netflix for add'l info. Like all plans, features may change or be discontinued at any time; see T-Mobile Terms and Conditions at T-Mobile.com for details. Tethering: 5GB high-speed data then unlimited on our network at max 3G speeds. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. Smartphone usage is prioritized over Mobile Hotspot (tethering) usage, which may result in higher speeds for data used on smartphone. AutoPay Pricing for lines 1-8. Without AutoPay, \$5 more/line/mo. May not be reflected on 1st bill. Int'l **Roaming:** Usage may be taxed in some countries. Calls from Simple Global countries, including over Wi-Fi, are \$.25/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Standard speeds approx. 128Kbps without MAXUP; with MAXUP approx. 256 Kbps. Not for extended international use: you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Coverage not available in some areas; we are not responsible for our partners' networks. Gogo: on U.S.based airlines; Wi-Fi Calling functionality, valid e911 address, & 1 prior Wi-Fi call w/ current SIM card reg'd for messaging. Stateside Int'I Talk: Calls must originate on T-Mobile's U.S. network or in Canada/Mexico. Rates and included countries vary and may change.

Magenta MAX General Terms: Activation required to deliver video streams at speeds that provide up to Ultra HD video capability (max 4K); some content providers may not stream their services in UHD. May affect speed of video downloads; does not apply to video uploads. Netflix: Offer subject to change. Receive Netflix Basic (1-screen, up to a \$9.99/mo. value) while you maintain 1 qualifying Magenta Max line in good standing or Netflix Standard (2-screen) while you maintain 2+ qualifying lines in good standing. Value (up to \$9.99 or \$15.49/mo.) may be applied to different Netflix streaming plans. Not redeemable or refundable for cash. Cancel Netflix anytime. Netflix Terms of Use apply: www.netflix.com/termsofuse. 1 offer per T-Mobile account; may take 1-2 bill cycles. See T-Mobile.com/netflix for add'l info. Like all plans, features may change or be discontinued at any time; see T-Mobile Terms and Conditions at T-Mobile.com for details. Tethering: 40GB high-speed data then unlimited on our network at max 3G speeds. Service may be terminated or restricted for excessive roaming. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. Smartphone and tablet usage is prioritized over Mobile Hotspot Service (tethering) usage, which may result in higher speeds for data used on smartphones and tablets. AutoPay Pricing for lines 1-8. Without AutoPay, \$5 more/line/mo. May not be reflected on 1st bill. Int'l Roaming: Usage may be taxed in some countries. Calls from Simple Global countries, including over Wi-Fi, are \$.25/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Standard speeds approx. 256 Kbps. Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Coverage not available in some areas; we are not responsible for our partners' networks. Scam Shield: Capable device reg'd. Turning on Scam Block might block calls you want; disable any time. Gogo: on U.S.-based airlines; Wi-Fi Calling functionality, valid e911 address, & 1 prior Wi-Fi call w/ current SIM card req'd for messaging. Stateside Int'I Talk: Calls must originate on T-Mobile's U.S. network or in Canada/Mexico. Rates and included countries vary and may change.

Magenta Unlimited 55 and Magenta MAX Unlimited 55: Min. age 55. Postpaid only. Max 4 voice lines. Participating retail locations (and for existing customers, Care) only. Not combinable with other accounts, rate plans, or discounts. **Magenta Unlimited 55: Video streams** at up to 1.5Mbps. Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. **Netflix:** Offer subject to change. Receive Netflix Basic (1-screen, up to a \$9.99/mo. value) while you maintain 2+ qual'g Magenta lines in good standing. Value may be applied to different Netflix streaming plans. Not redeemable or refundable for cash. Cancel Netflix anytime. Netflix Terms of Use apply: www.netflix.com/termsofuse. 1 offer per T-Mobile account; may take 1-2 bill cycles. See T-Mobile.com/netflix for add'l info. Like all plans, features may change or be discontinued at any time; see T-Mobile Terms and Conditions at T-Mobile.com for details. **Tethering:** 5GB high-speed data then unlimited on our network at max 3G speeds. Service may be terminated or restricted for excessive roaming. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. Smartphone and tablet usage is prioritized over Mobile Hotspot Service (tethering) usage, which may result in higher speeds for data used on

smartphones and tablets. **AutoPay Pricing:** Without AutoPay, \$5 more/line/mo. May not be reflected on 1st bill. Int'l Roaming: Usage may be taxed in some countries. Calls from Simple Global countries, including over Wi-Fi, are \$.25/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Standard speeds approx. 128Kbps. without MAXUP; with MAXUP approx. 256 Kbps. Unlimited high-speed data US only. In Canada/Mexico, up to 5GB high-speed data then unlimited at up to 128kbps. **Not for extended international use; you must reside in the U.S. and primary usage must occur on our network.** Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. **Gogo:** on U.S.-based airlines; Wi-Fi Calling functionality, valid e911 address, & 1 prior Wi-Fi call w/ current SIM card req'd for messaging.

Magenta MAX Unlimited 55: Activation required to deliver video streams at speeds that provide up to Ultra HD video capability (max 4K); some content providers may not stream their services in UHD. May affect speed of video downloads; does not apply to video uploads. Netflix: Offer subject to change. Receive Netflix Basic (1-screen, up to a \$9.99/mo. value) while you maintain 1 qualifying Magenta Max line in good standing or Netflix Standard (2-screen) while you maintain 2+ qualifying lines in good standing. Value (up to \$9.99 or \$15.49/mo.) may be applied to different Netflix streaming plans. Not redeemable or refundable for cash. Cancel Netflix anytime. Netflix Terms of Use apply: www.netflix.com/termsofuse. 1 offer per T-Mobile account; may take 1-2 bill cycles. See T-Mobile.com/netflix for add'l info. Tethering: 40GB high-speed data then unlimited on our network at max 3G speeds. Service may be terminated or restricted for excessive roaming. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. Smartphone and tablet usage is prioritized over Mobile Hotspot Service (tethering) usage, which may result in higher speeds for data used on smartphones and tablets. AutoPay Pricing: Without AutoPay, \$5 more/line/mo. May not be reflected on 1st bill. Int'l Roaming: Usage may be taxed in some countries. Calls from Simple Global countries, including over Wi-Fi, are \$.25/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Standard speeds approx. 256Kbps. Unlimited high-speed data US only. In Canada/Mexico, up to 5GB high-speed data then unlimited at up to 256kbps. Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Gogo: on U.S.-based airlines; Wi-Fi Calling functionality, valid e911 address, & 1 prior Wi-Fi call w/ current SIM card reg'd for messaging.

Magenta Military and Magenta Military MAX: Submit U.S. military verification within 45 days at my.T-Mobile.com/profile and maintain valid military line on account; otherwise plan becomes Magenta (additional cost up to \$20/line per month). May not be combined with other promotions/ discounts and features. Magenta First Responder and Magenta MAX First Responder: Present first responder verification in store (or if activating by phone/online at promotions.T-Mobile.com/FirstResponder), maintain first responder line, & re-verify when requested; otherwise plan becomes Magenta (additional cost up to \$20/line per month).We may ask for additional information or documentation. For eligible state & local law enforcement, firefighters, emergency medical response personnel, pensioned retirees, & parents, children, or spouses of first responders killed in the line of duty. Not available to federal employees. Confirm your organization considers you eligible. May not be combined with other promotions/discounts and features. Magenta Military and Magenta First Responder: Video streams at up to 1.5Mbps. Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. **Netflix:** Offer subject to change. Receive Netflix Basic (1-screen, up to a \$9.99/mo. value) while you maintain 2+ qual'q Military lines in good standing. Value may be applied to different Netflix streaming plans. Not redeemable or refundable for cash. Cancel Netflix anytime. Netflix Terms of Use apply: www.netflix.com/termsofuse. 1 offer per T-Mobile account; may take 1-2 bill cycles. See T-Mobile.com/netflix for add'l info. Like all plans, features may change or be discontinued at any time; see T-Mobile Terms and Conditions at T-Mobile.com for details. Tethering: 5GB high-speed data then unlimited on our network at max 3G speeds. Smartphone usage is prioritized over tethering usage, which may result in higher speeds for data used on smartphones. AutoPay Pricing for lines 1-8. Without AutoPay, \$5 more/line/mo. May not be reflected on 1st bill. Int'l Roaming: Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Usage may be taxed in some countries. Calls from Simple Global countries, including over Wi-Fi, are \$.25/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Standard speeds approx. 128Kbps without MAX; with MAX approx. 256 Kbps. Gogo: on U.S.-based airlines; Wi-Fi Calling functionality, valid e911 address, & 1 prior Wi-Fi call w/ current SIM card required for messaging.

Magenta Military MAX and Magenta MAX First Responder: Activation required to deliver video streams at speeds that provide up to Ultra HD video capability (max 4K); some content providers may not stream their services in UHD. May affect speed of video downloads; does not apply to video uploads. Netflix: Offer subject to change. Receive Netflix Basic (1-screen, up to a \$9.99/mo. value) while you maintain 1 qualifying Magenta Max line in good standing or Netflix Standard (2-screen) while you maintain 2+ qualifying lines in good standing. Value (up to \$9.99 or \$15.49/mo.) may be applied to different Netflix streaming plans. Not redeemable or refundable for cash. Cancel Netflix anytime. Netflix Terms of Use apply: www.netflix.com/termsofuse. 1 offer per T-Mobile account; may take 1-2 bill cycles. See T-Mobile.com/netflix for add'l info. Like all plans, features may change or be discontinued at any time; see T-Mobile Terms and Conditions at T-Mobile.com for details. Tethering: 40GB high-speed data then unlimited on our network at max 3G speeds. Smartphone usage is prioritized over tethering usage, which may result in higher speeds for data used on smartphones. AutoPay Pricing for lines 1-8. Without AutoPay, \$5 more/line/mo. May not be reflected on 1st bill. Int'l Roaming: Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming. Usage may be taxed in some countries. Calls from Simple Global countries, including over Wi-Fi, are \$.25/min. (no charge for Wi-Fi calls to US, Mexico and Canada). Standard speeds approx. 256 Kbps. Not for extended international use; you must reside in the U.S. and primary usage must occur on our network. Device must register on our network before international use. Service may be terminated or restricted for excessive roaming.

Scam ID, Scam Block, Scam Shield & Free Caller ID: Qualifying service & capable device required. Turning on Scam Block might block calls you want. Disable any time. **Coverage** not available in some areas; we are not responsible for our partners' networks. **Network:** Service may be **slowed, suspended, terminated, or restricted** for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or significant roaming. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. On-device usage is prioritized over tethering usage, which may result in higher speeds for data used on device. See <u>T-Mobile.com/OpenInternet</u> for details. **Not for extended international use; you must reside in the U.S. and primary usage must occur on our U.S. network.** Device must register on our U.S. network before international use.